



Bi-Weekly Bulletin for September 3, 2020

MEMBER NEWS

CHESTNUT RECOGNIZED FOR QUALITY IMPROVEMENT

Named among top health centers in the U.S. for second consecutive year

<https://www.chestnut.org/resources/93adee4e-21ef-47d6-8536-4747c8ec6ec8/hrsaqualityawards-cfhc-08282020.pdf?trackid=hrsaqualityawards-cfhc-08282020.pdf>

Wyoming now has suicide prevention lifeline call center

With about \$200,000 from the state, **Central Wyoming Counseling Center** started taking confidential calls from Wyomingites in need. "In the past, when somebody would call the 1-800 number... they would get somebody in a neighboring state maybe if they were lucky or they may get somebody in Tallahassee, Florida or Maine," Central Wyoming Counseling Center CEO Kevin Hazucha said.

<https://www.wyomingnewsnow.tv/2020/08/18/wyoming-now-has-suicide-prevention-lifeline-call-center/>

Edgewater promotes continued growth in primary care

During a week dedicated to health centers nationally, Edgewater Health celebrated its most recent growth, with an eye to the future. Edgewater and local government and business officials participated in a ribbon-cutting Wednesday for the health facility's primary care expansion at its main office at 1100 W. Sixth Ave.

https://www.nwitimes.com/news/local/edgewater-promotes-continued-growth-in-primary-care/article_55e1a842-c849-5639-8b70-b254bb947f45.html

Centerstone Offers COVID-19 Relief through Tennessee Recovery Project

Known as the Tennessee Recovery Project and funded by the Federal Emergency Management Agency (FEMA), the effort allows Centerstone to offer resource connection and short-term supportive counseling to those whose mental health has been impacted by the COVID-19 Coronavirus pandemic.

<https://www.clarksvilleonline.com/2020/08/30/centerstone-offers-covid-19-relief-through-tennessee-recovery-project/>

INDUSTRY NEWS

New Voice-Based App Enables Behavioral Health Measurement Anytime, Anywhere

Rising Higher is a clinical decision support tool that enables healthcare providers and payors to remotely monitor symptoms in high-risk patient populations. The HIPAA-compliant platform facilitates longitudinal visibility into behavioral health symptoms for enhanced clinical decision support.

<https://hitconsultant.net/2020/08/31/new-voice-based-app-enables-behavioral-health-measurement/#.X05PnXIKhPY>

Behavioral Tech Companies Qualifacts, Credible Behavioral Health to Merge

The behavioral health technology providers Qualifacts and Credible Behavioral Health will merge, the companies' private equity backers announced.

<https://bhbusiness.com/2020/08/25/behavioral-health-tech-companies-qualifacts-credible-behavioral-health-to-merge/>

BUSINESS NEWS & LEADERSHIP ARTICLES

HOW TO STOP ASKING, "HOW ARE YOU?" AND CREATE REAL CONVERSATION

Answers to, "How are you?" sound inane because they are. What's worse than "Fine"?

<https://leadershipfreak.blog/2020/08/20/how-to-stop-asking-how-are-you-and-create-real-conversation/>

To Prepare For Every Possible Outcome, Try Red Teaming

To be so adaptable, organizations need to enact "possibilistic" thinking, analyzing the potential need to change ahead of time and have developed, socialized and rehearsed a responsive contingency plan across the organization.

https://chiefexecutive.net/to-prepare-for-every-possible-outcome-try-red-teaming/?utm_source=feedly&utm_medium=rss&utm_campaign=to-prepare-for-every-possible-outcome-try-red-teaming

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mhca

1876 Eider Court, Suite A
Tallahassee, FL 32308

TEL: (850) 942-4900

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